

# University of Pretoria Yearbook 2022

## Comprehensive patient management 372 (TBW 372)

<b>Qualification</b>	Undergraduate
<b>Faculty</b>	<a href="#">Faculty of Health Sciences</a>
<b>Module credits</b>	15.00
<b>NQF Level</b>	07
<b>Programmes</b>	<a href="#">BOH</a>
<b>Prerequisites</b>	ODO 271, OFC 271, RAD 271, PDL 271, ORD 271, GAP 271, VKM 271, TBW 271
<b>Contact time</b>	1 lecture per week, 1 other contact session per week, 1 seminar, 2 practicals per week
<b>Language of tuition</b>	Module is presented in English
<b>Department</b>	Dental Management Sciences
<b>Period of presentation</b>	Year

### Module content

The purpose of this module is to:

- Facilitate an understanding of technology management and maintenance
- Embed knowledge/skills in terms of administrative management and scheduling in a dental practice
- Facilitate an understanding of customer needs and demands
- Embed knowledge/skills regarding internal marketing in a dental practice
- Facilitate career management abilities
- Facilitate and understanding of an employee's rights in terms of the labour law
- Facilitate an understanding of an oral hygienist's role in the management of a dental practice
- Facilitate the management of a primary preventive treatment plan
- Provide primary preventive treatment in cooperation with senior BChD students

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